

Privacy Policy

Protecting your private information is our priority. This Statement of Privacy applies to www.kimballtherapy.com and Mishka Kimball of Kimball Therapy, Overcoming Obstacles One Step at a Time and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to Mishka Kimball of Kimball Therapy, Overcoming Obstacles One Step at a Time include www.kimballtherapy.com and Kimball Therapy. The Kimball Therapy website is a mental health services site. Any and all content available on the Website of Mishka Kimball/Kimball Therapy, www.kimballtherapy.com or the Instagram of Mishka Kimball/Kimball Therapy <https://www.instagram.com/kimballtherapy/?hl=en> including, but not limited to: text, images, audio, video, social media posts, blog posts, or any other format (hereinafter “Content”), is made available solely for educational and informational purposes only, and does not constitute medical or other professional health care advice, diagnosis, or treatment. Always seek the advice of a qualified health professional or provider with any questions you may have regarding a medical condition. Do not disregard professional medical advice or delay in seeking professional medical advice due to something you may have read within the posted Content. Use of this website does not constitute a therapist-client relationship with Mishka Kimball. In order to establish a therapist-client relationship with Mishka Kimball you must directly contact Mishka Kimball, have an initial consultation, have signed and completed all intake documents required to begin therapy AND have your first intake appointment. By using the Kimball Therapy website, you consent to the data practices described in this statement.

Collection of your Personal Information

In order to better provide you with products and services offered on our Site, Kimball Therapy may collect personally identifiable information, such as your:

- First and Last Name
- Mailing Address
- E-mail Address
- Phone Number
- Reason for seeking services
- Your IP address

If you purchase Kimball Therapy's products and services, we collect billing and credit card information. This information is used to complete the purchase transaction.

We do not collect any personal information about you unless you voluntarily provide it to us. However, you may be required to provide certain personal information to us when you elect to use certain products or services available on the Site. These may include: (a) registering for an account on our Site; (b) entering a sweepstakes or contest sponsored by us or one of our partners; (c) signing up for special offers from selected third parties; (d) sending us an email message; (e) submitting your credit card or other payment information when ordering and purchasing products and services on our Site, f) contacting us via Chat on our Site. To wit, we will use your information for, but not limited to, communicating with you in relation to services and/or

products you have requested from us. We also may gather additional personal or non-personal information in the future.

Use of your Personal Information

Kimball Therapy collects and uses your personal information to operate its website(s) and deliver the services you have requested.

Kimball Therapy may also use your personally identifiable information to inform you of other products or services available from Kimball Therapy and its affiliates.

Sharing Information with Third Parties

Kimball Therapy does not sell, rent or lease its customer lists to third parties.

Kimball Therapy may share data with trusted partners to help perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to Kimball Therapy, and they are required to maintain the confidentiality of your information.

Kimball Therapy may disclose your personal information, without notice, if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Kimball Therapy or the site; (b) protect and defend the rights or property of Kimball Therapy; and/or (c) act under exigent circumstances to protect the personal safety of users of Kimball Therapy, or the public.

Tracking User Behavior

Kimball Therapy may keep track of the websites and pages our users visit within Kimball Therapy, in order to determine what Kimball Therapy services are the most popular. This data is used to deliver customized content and advertising within Kimball Therapy to customers whose behavior indicates that they are interested in a particular subject area.

Automatically Collected Information

Information about your computer hardware and software may be automatically collected by Kimball Therapy. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Kimball Therapy website.

Use of Cookies

The Kimball Therapy website may use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize Kimball Therapy pages, or register with Kimball Therapy site or

services, a cookie helps Kimball Therapy to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same Kimball Therapy website, the information you previously provided can be retrieved, so you can easily use the Kimball Therapy features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Kimball Therapy services or websites you visit.

Links

This website contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

Security of your Personal Information

Kimball Therapy secures your personal information from unauthorized access, use, or disclosure. Kimball Therapy uses the following methods for this purpose:

- HTTPS secure access
- SSL Protocol
- PCI DSS (Payment Card Industry Data Security Standards)

When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Sockets Layer (SSL) protocol.

We strive to take appropriate security measures to protect against unauthorized access to or alteration of your personal information. Unfortunately, no data transmission over the Internet or any wireless network can be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, you acknowledge that: (a) there are security and privacy limitations inherent to the Internet which are beyond our control; and (b) security, integrity, and privacy of any and all information and data exchanged between you and us through this Site cannot be guaranteed.

We also ensure that appropriate contracts containing standard data protection clauses approved by the European Commission to protect that information and the rights of individuals are in place with any and all third-party service providers we may use.

Right to Deletion

Subject to certain exceptions set out below, on receipt of a verifiable request from you, we will:

- Delete your personal information from our records; and
- Direct any service providers to delete your personal information from their records.

Please note that we may not be able to comply with requests to delete your personal information if it is necessary to:

- Complete the transaction for which the personal information was collected, fulfill the terms of a written warranty or product recall conducted in accordance with federal law, provide a good or service requested by you, or reasonably anticipated within the context of our ongoing business relationship with you, or otherwise perform a contract between you and us;
- Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity; or prosecute those responsible for that activity;
- Debug to identify and repair errors that impair existing intended functionality;
- Exercise free speech, ensure the right of another consumer to exercise his or her right of free speech, or exercise another right provided for by law;
- Comply with the California Electronic Communications Privacy Act;
- Engage in public or peer-reviewed scientific, historical, or statistical research in the public interest that adheres to all other applicable ethics and privacy laws, when our deletion of the information is likely to render impossible or seriously impair the achievement of such research, provided we have obtained your informed consent;
- Enable solely internal uses that are reasonably aligned with your expectations based on your relationship with us;
- Comply with an existing legal obligation; or
- Otherwise use your personal information, internally, in a lawful manner that is compatible with the context in which you provided the information.

Children Under Thirteen

Kimball Therapy does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, do not use or provide any information on this Site. If we learn that we have received any personal information from a child under 13 without parental consent, we will delete all information.

E-mail Communications

From time to time, Kimball Therapy may contact you via email for the purpose of providing announcements, promotional offers, alerts, confirmations, surveys, and/or other general communication.

If you would like to stop receiving marketing or promotional communications via email from Kimball Therapy, you may opt out of such communications by Emailing Mishka Kimball at mishka@kimballtherapy.com or clicking on Unsubscribe button.

Changes to this Statement

Kimball Therapy reserves the right to change this Privacy Policy from time to time. We will notify you about significant changes in the way we treat personal information by sending a notice to the primary email address specified in your account, by placing a prominent notice on our site, and/or by updating any privacy information on this page. Your continued use of the Site and/or Services available through this Site after such modifications will constitute your: (a) acknowledgment of the modified Privacy Policy; and (b) agreement to abide and be bound by that Policy.

Contact Information

Kimball Therapy welcomes your questions or comments regarding this Statement of Privacy. If you believe that Kimball Therapy has not adhered to this Statement, please contact Mishka Kimball of Kimball Therapy at:

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